PINEAPPLE PARTNERS

Privacy Policy

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1. Who we are

This privacy notice explains how Pineapple Partners, a trading style of Cucumber Logistics Ltd (company registration number 13385553, ICO registration ZA543482), collects and uses personal information through our website www.pineapple-partners.co.uk and in the course of our recruitment services. Our registered contact point is Suite 14 to 16a, Astley Park Business Centre, Astley Park Estate, Chaddock Lane, Manchester, M29 7JY.

2. What we collect

- Information you give us: your name, contact details and anything you include when you use our application or enquiry forms, or email or call us.
- Candidate information: CV, work history, qualifications, right-to-work evidence, references and vetting information, gathered as part of registering you for work.
- Client information: business contact details and vacancy requirements.
- Technical information: basic server logs needed to keep the website secure. Our website does not set advertising or tracking cookies.

3. How we use it

We use personal information to respond to enquiries, register candidates, match people to roles and progress placements, meet our legal obligations as an employment business, and keep our website secure. Our lawful bases are contract, legal obligation and legitimate interests, with consent where we rely on it, which you can withdraw at any time. We do not make automated decisions about you: every recruitment outcome involves a human being.

4. Who we share it with

Candidate details go to prospective employers only as needed to progress an opportunity, and to referees and vetting providers as part of compliance checks. We use trusted service providers for hosting, email and payroll under written data processing agreements. We never sell your information.

5. How long we keep it

We keep personal information for as long as we are providing you a service and for the periods that recruitment and tax legislation require afterwards. When it is no longer needed it is securely deleted.

6. Your rights

You have the rights of access, rectification, erasure, restriction, portability and objection described in UK data protection law. To exercise any of them, contact us using the details below, there is no charge, and we respond within one month.

7. Contact and complaints

Data protection contact: Mathew Vandermotten, Pineapple Partners, Suite 14 to 16a, Astley Park Business Centre, Astley Park Estate, Chaddock Lane, Manchester, M29 7JY. Email: info@cucumber-operations.co.uk. Phone: 0161 524 1715.

If you are unhappy with how we have handled your information, you can complain to the Information Commissioner’s Office: www.ico.org.uk, 0303 123 1113.

8. Changes

We update this notice when our practices or the law change; the current version is always at www.pineapple-partners.co.uk. This version was issued in January 2026.